

Patient Drop-off and Parking

As we expand and improve our facilities, the UVA Medical Center is committed to making your arrival as smooth as possible. Here are key points you need to know:

- A new patient arrival area is now located at the “Northgate” entrance on Lee Street, adjacent to the old main entrance. This location is staffed with dedicated patient greeters who will provide assistance and information to visitors and arriving patients. Staff will also be available for patients who need assistance reaching their destination.

- JAUNT and other transit systems will now drop off patients at a designated location adjacent to the Northgate entrance.
- The Lee Street Garage across from the University Hospital will remain open during construction for patients and those visiting patients. If you park at the Lee Street Garage, please exit at the ground floor and use the Lee Street crosswalk to enter University Hospital. And don’t forget to bring your parking pass with you: all patients and those visiting and picking up patients receive validation for free parking.

