



GUIDELINES FOR THE VISITOR AT THE BEDSIDE AFTER-HOURS

We appreciate your interest in remaining at the bedside overnight to help with the care of our patient. The decision to allow an overnight visitor at the bedside is carefully made by the health-care team based on individual patient needs. The decision is made each day and approved by the unit charge nurse. You will be asked to register as an “after-hours visitor.” Please remember, you need rest in order to fully support your loved ones. To ensure everyone’s health, safety, and comfort please follow these guidelines:

GENERAL AFTER-HOURS VISITORS

- **Visitor Pass:** All visitors must display a pass while they are in the Hospital.
- **Smoking and cell phone** use are not allowed in the Hospital.
- **Personal Belongings** are your responsibility. Do not leave them unattended.
- **Cafeteria:** Located on the Hospital first floor near the West Elevators. Open 24 hours.
- **Chapel:** Located on the Hospital First floor across from the East Elevators. Open 24 hours. If for pastoral care, the hospital operator can page the Chaplain on call.
- **Telephones:** For calls inside the hospital, dial only the last five numbers. For outside calls, dial “9” and then the full phone number. For long distance numbers use a phone card or call collect. Patient phones will shut off at 9am and calls will be routed to the main nursing station. Please limit incoming calls.
- **Restrooms:** Only patients can use the bathroom in the patient room. All visitors must use the public bathrooms located just outside the nursing units or on the first floor across from the elevators. Bathing and showering may be arranged through the Hospitality House.
- **Assistance:** If you have any questions, please check the “Patient and Family Handbook.” Patient and Guest Services Staff can be reached at 4-1122 or after 7pm have the operator page PIC 9229.

AT THE BEDSIDE

- Only one person will be allowed to remain at the bedside after 9:00pm. Children under the age of 18 may not stay after hours.
- Space in patient rooms is very limited. There must be room for staff movement at the bedside.
- The needs of the patient are the staff’s highest concern. Care is delivered through the night so frequent staff entry, noise, and light may occur. The day begins early in the hospital. Expect to have activity and noise increase by 6:00am daily as teams of doctors begin their rounds.
- Staff may ask you to leave the room during procedures or other clinical events or if the visit is causing problems for the patient (s).
- Please respect the privacy and confidentiality of all other patients and visitors.
- We encourage you to take care of yourself in order to fully support your loved one. Please work with your family doctor to get any medical supplies which you may need for yourself. If you need to take a break, just let the nurse know.