

Leaving UVA Medical Center

As we make improvements to our environment of care, we are working to ensure your departure is as easy as possible. All patients being discharged from University Hospital now move through a special process designed to minimize wait time and expedite your safe discharge from our hospital:

- Family members picking up a patient will be asked to wait in the patient's room for a member of our patient transport staff, who will escort the patient and family members to the Patient & Guest Services Discharge Hub located on the 2nd floor of University Hospital.

- As the patient is checked out of the Hub, a family member will be asked to retrieve their vehicle and bring it to the patient pick-up area located on Level A inside the Lee Street Garage.
- A UVA greeter will personally transport the patient to the designated patient pick-up area, meet the family member's vehicle and assist the patient into the car.

